



PUBLIC SCHOOLS OF NORTH CAROLINA

DEPARTMENT OF PUBLIC INSTRUCTION | Mark Johnson, *Superintendent of Public Instruction*

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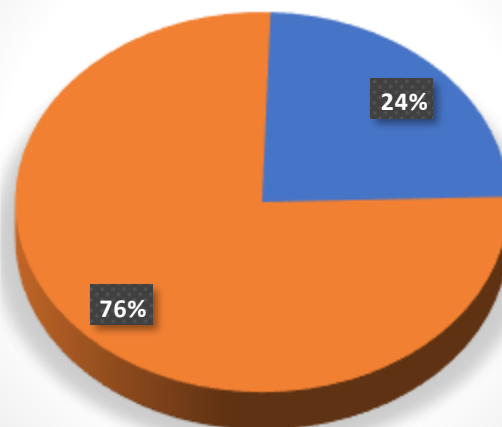
Special Education State Complaints

End of Year Report 7/1/2018 – 6/30/2019

The NC Department of Public Instruction manages the state complaint process in accordance with the *Individuals with Disabilities Education Improvement Act* and accompanying federal regulations, and the North Carolina *Polices Governing Services for Children with Disabilities*.

2018-19 Special Education State Complaints	Number	Percentage	98%
Signed written complaints received	130	100%	
<i>Complaints with reports issued</i>	96	74%	
Reports with findings of noncompliance	73	76%	
Reports with finds of compliance	23	24%	
<i>Reports completed within timeline</i>	92	96%	
Reports completed with extended timeline	2	2%	
Reports that were not completed within timeline(s)	2	2%	
<i>Complaints found insufficient for investigation</i>	12	9%	
<i>Complaints withdrawn</i>	22	17%	
<i>Complaints pending due process hearing</i>	0	0%	
<i>Complaints not issued yet</i>	0	0%	

Findings from 96 Investigations



EXCEPTIONAL CHILDREN DIVISION

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